



JOB VACANCY- POOLSIDE ASSISTANT

- 🌊 Competitive hourly rate of pay
- 🌊 Holiday pay included with each shift worked
- 🌊 Fun, energetic and lively team
- 🌊 Pension
- 🌊 Employee Assistance Plan

This is a fun and rewarding role working with our swimmers and their parents. This is primarily a customer service role as you are the first person our customers see as they arrive at the pool. Having a poolside assistant at many of our pools is one of the main things that makes Puddle Ducks different.

You will be based at Highdown Sport & Leisure, Emmer Green, RG4 8LR

Hours are Sundays 7.45am - 12.00pm including a 15-minute unpaid break. Other hours and cover may be available.

Key Skills Required:

- 🌊 Enjoy being in the pool environment and working with small children
- 🌊 Proactive with adults and children
- 🌊 Able to use own initiative to problem solve and provide great customer service
- 🌊 Confident and friendly personality
- 🌊 Flexible and team worker
- 🌊 Minimum 16 years of age

Main Responsibilities:

- 🌊 Meeting and greeting customers, ensuring everyone has what they need for the class.
- 🌊 Ensuring the pool area is clean, tidy, and safe for customers.
- 🌊 Assisting with any customer queries.
- 🌊 Taking the register, sorting the equipment and clearing away following the class.
- 🌊 Providing assistance to the teacher, including in an emergency.
- 🌊 Adhering to the Poolside Assistant Duties document for the pool.
- 🌊 Cleaning the changing rooms, poolside and showers as needed
- 🌊 Liaising with our teachers and Highdown leisure staff as required.



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Further Information:

- 🦆 You will receive a 50% discount on your own child's swimming lessons with Puddle Ducks.
- 🦆 Unlimited courtesy classes for your own children to swim as much as they like.
- 🦆 It's a year-round position (not term time only).
- 🦆 Breaks from teaching are set at Christmas, Easter and Summer with flexibility outside of this if cover is in place.
- 🦆 Rates of pay:
 - Under 21's £8.60/hour (£9.64/hour including holiday pay)
 - Over 21's £11.44/hour (£12.82/hour including holiday pay)
- 🦆 Role is subject to training and a clean Disclosure & Barring Service (DBS) check (conducted by Puddle Ducks).

If you would like to find out more about this opportunity, then please contact Lizzie Moore on:

0118 229 3232 or email lizzie.moore@puddleducks.com.



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